

Gender Issues in Information Technology Study and Work Environment

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Drawing upon research carried out by the Women In Information Technology research group at Griffith University Australia (www.cit.gu.edu.au/~jenine/WinITProject/) this workshop introduces participants to the 'gendering' of IT. The status of current research is reviewed and the current situation and causes of declining female participation in IT education and work is discussed including problems of recruitment, retention and progress. Scenarios (research based case studies) are used to illustrate the problems in IT education and in the workplace. Potential solutions and strategies to address the problems are discussed. A set of skills for ethical issue resolution and conflict management is taught to assist participants to resolve gender-based problems and to contribute to improving the situation.